

# Certificate of Registration

This is to certify that the Management System of:

**IBIS-SOLUTIONS d.o.o. Beograd-Novi Beograd**

**Tošin Bunar 272,  
11070 Beograd, Srbija**

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 20000-1:2018  
SRPS ISO 20000-1:2018



**Certificate Number:** 20241-IT8-001  
**Initial Registration Date:** 13 September 2021  
**Expiry Date:** 13 SeptemberS 2024

## Scope of Registration:

The service management system of Ibis Solutions d.o.o. Belgrade, supporting the provision of services to external Telecommunications, Finance, Government & Enterprise customers, in accordance with the service catalogue.

Signed:  
Steve Stubley, Technical Director  
(on behalf of Alcumus ISOQAR)



This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards' requirement may be obtained by consulting Alcumus ISOQAR.